



WALLABY TRACKS ADVENTURE TOURS

Terms & Conditions

Wallaby Tracks Adventure Tours reserve the right to amend prices, itineraries or cancel a tour if road, weather or other conditions dictate. We may need to make changes to the itinerary if a road or accommodation (or meal) provider that we rely on becomes unavailable.

If we need to cancel or reschedule the tour because it becomes unsafe or otherwise impossible for us to conduct the tour - or for any reason - a full refund or reschedule will be offered to the guests

What's not included in the tour price:

Tour prices **do not include** additional accommodation, meals and incidental expenses which may be incurred from bad weather, road closures, flooding, natural delays, or other unforeseen circumstances.

Travel insurance is **not included**, we strongly recommend that all guests take out travel insurance.

Also **not included** in tour price are any "optional tours" or "optional scenic flights", souvenirs or alcohol,

No Smoking

All vehicles are smoke free.

Medical Issues

Due to the nature and remoteness of outback travel it is suggested anyone with health problems should seek advice from their doctor if necessary prior to booking a tour. If a guests experiences a medical issue during a tour they will be responsible for any costs associated with the event

Payments:

We require 10% deposit within 14 days of booking and full payment 30 days prior to the departure date (unless otherwise specified on booking confirmation email).

Cancellations:

If you need to cancel your tour, for valid reason, you must let us know as soon as possible. This can be done on the phone or in writing. Cancellation will be from the time we receive and acknowledge your advice by phone or in writing.

The following cancellation fees will apply:

Full refund (less the 10% deposit) - tour cancellation more than 30 days prior to departure date

50% refund - tour cancellation within 30 days of the departure date

No refund - tour cancellation within 48 hours - or fail to board - or tour aborted after commencement

Again we strongly recommend all guests take out **travel insurance** to cover their risk

If you cancel your tour, you may be able to claim cancellation charges, if the reason for cancellation is covered by your travel insurance.

In all circumstances - Wallaby Tracks Adventure Tours will assess each cancellation individually - and in special circumstances you may not be charged the full cancellation fee - this will be dependent on the notice given and the tour you are booked on and will be dealt with on a case-by-case basis.

Business Names:

Wallaby Tracks Adventure Tours

Flinders Experience Tours

Aussie Heritage Tours

****NOTE:** If there should be a substantial amount of rain in the outback or Flinders Ranges, for public safety the Department of Infrastructure and Transport can close the roads we rely on to run this tour - if that should occur we may either run with a modified itinerary or we may have no option but to cancel the tour. There are also occasions when the National Parks will close the Ikara Flinders Ranges Nation Park at short notice for Pest Control - when this occurs we can usually still drive through the park but we are not permitted to stop - so the tour can go ahead in a slightly modified form. Both of these issues are beyond our control.